ClinicWorks Workflow Management System

An RxWorks™ Suite Solution

Pharmacist Check Screen

Technician Screen

AmerisourceBergen®

The Best Medicine for Healthcare™

Optimize your operational efficiency with a complete dispensing workflow management system.

An RxWorks™ Suite Solution

ClinicWorks workflow management software is one of many RxWorks Suite technology and consulting solutions that optimize the medication management process and enable improved patient care, increased cost savings, and market growth opportunities.

To support the BCMA process, ClinicWorks enables barcoding on all dosage forms including injectables, unit-of-use items and liquids. Coupled with one of our FastPak® automated oral solid packaging systems or our FastFind® Universal carousel, ClinicWorks is a cost-effective way for health systems to achieve complete barcoding safety – today.

ClinicWorks includes AmerisourceBergen's integrated Barcoding Station, which provides barcode and image verification for all items not barcoded by the manufacturer.

Decreases the likelihood of medication errors throughout the dispensing process

Medication image and barcode scan verification enhance safety every step of the way – from pharmacy picking, labeling and checking to bedside verification.

Easily integrates into your environment

The software interfaces with your Pharmacy Information System and automated dispensing cabinets to receive patient profiles and cabinet replenishment orders. As part of AmerisourceBergen's RxWorks Suite integrated solution, ClinicWorks provides seamless workflow management for all items dispensed by our automation.

Reduces stress and maximizes pharmacy productivity

ClinicWorks saves time and steps. By streamlining the fulfillment process of both automated and manually picked orders, the burden on your staff can be significantly reduced.

Easy to learn, easy to use

Finally, ClinicWorks was developed with your needs in mind. While the software is intuitive, the simple touchscreen operation makes training and usage quick and easy.

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ClinicWorks easily fits into your existing pharmacy layout. Integrating with all RxWorks Suite technology solutions, ClinicWorks streamlines the entire order fulfillment process, from arrival to dispensing.

Workflow example:

1- Pharmacy Information System

2- Receives Orders ClinicWorks

3- Packaging & Picking

4- Labeling & Collating ClinicWorks

5- Pharmacist Check ClinicWorks

6- Distributed for Administration

Specifications:

ClinicWorks Components:
ClinicWorks software, 1 server (Microsoft Windows® 2003). Choose either 2 or 3 workstations (Microsoft Windows® XP) which include barcode scanner, monitor, keyboard with mouse, uninterruptible power supply, label printer and laser printer.

Barcoding Station included - AmerisourceBergen's Barcoding Station accurately and cost-efficiently barcodes all items not barcoded by the manufacturer.

Power Requirements:
110V, 60Hz, 15 amps

Interfaces:
HL7 and TCP/IP messaging over network communications

Options:
Custom prescription labels, biometric reader, additional workstations

Integrated workflow management system for hospital inpatient pharmacies. ClinicWorks provides a comprehensive solution to barcode all doses dispensed from the pharmacy.

1- Pharmacy Information System

The order arrives via CPOE or traditional method and is entered into the Pharmacy Information System. Once the order is confirmed by the pharmacist, the order fulfillment information is sent to the ClinicWorks system.

2- Orders Received

ClinicWorks organizes the order, distributes it to the proper location and directs the technician to the appropriate automation, storage shelf or drawer to retrieve each medication.

3- Packaging and Picking (automation/manual pick)

The technician proceeds to the appropriate location(s) and retrieves each item.

4- Labeling and Collating

The technician uses barcode and on-screen product images to verify order accuracy. ClinicWorks provides labels (if necessary) and identifies fulfillment status in preparation for final check.

5- Pharmacist Check

Using barcode and on-screen product image/visual check, the pharmacist verifies that the entire order is correct.

6- Distributed for Administration

Distribution occurs via cart-fill, cabinet replenishment or nurse server processes.

For more information on this and other RxWorks Suite solutions, contact AmerisourceBergen at 877-892-1254; email solutions@amerisourcebergen.com, or visit our website at AmerisourceBergenDrug.com.

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