

Challenge

Like many other independent pharmacies, Madera Medical Pharmacy had traditionally used counting machines to fill its prescription volumes. Although over time, growth in the pharmaceutical industry created a need for more advanced filling technologies that would allow retail pharmacies like Madera to keep up with the increased demand for pharmaceuticals.

“Over the past several years, we’ve seen an increase in the number of prescription medications in the marketplace, and an increase in the number of Americans who are prescribed pharmaceuticals, as people are living longer and taking more interest in their health,” Melikian says. “Our pharmacy needed a solution that would allow us to meet these increased demands while maintaining patient safety and compliancy standards put in place by the Food and Drug Administration.”

For more information contact AmerisourceBergen at 877-892-1254.

Madera Medical Pharmacy increases filling capabilities with AmerisourceBergen®’s FastFill® 120 robotic oral-solid dispensing system.

Madera Medical Pharmacy has been serving retail, mail delivery, and assisted living customers in the community of Madera, California since 1972.

Solution

With a footprint that is smaller than a single row of traditional pharmacy aisle shelving, and the ability to label, fill and dispense up to 150 prescriptions an hour, AmerisourceBergen’s FastFill120 was an ideal solution for Madera Medical Pharmacy. More, the technology boasted a 99.99% accuracy rate for increased patient safety and could automate up to 120 of Madera’s fastest-moving oral solid medications.

“AmerisourceBergen has always been very good to us,” Melikian says. “So when they

came to me with the FastFill120, I knew it was worth the risk of investing in a new technology. I had faith that any implementation challenges we faced would be solved by the team at AmerisourceBergen.”

Plus, Melikian says that when he compared the FastFill120 to its competitors, the technology proved to be the best investment for his dollar. “It was less expensive, quieter, and more efficient,” he says.

The Result

Madera Medical Pharmacy has been reaping the benefits of the FastFill120 since June of 2008. Thanks to the automation, the pharmacy was able to increase its prescription volume from 350 to 400 orders a day. The automation has also relieved the stress of the pharmacy staff, allowing them to spend more time with patients.

The reliability of the technology was a big plus for Melikian, too. “The FastFill120 doesn’t call in sick, it doesn’t go on vacation, and it doesn’t get hurt,” Melikian says. “It doesn’t talk to you much, but it does what it’s supposed to do, allowing my staff to spend more time counseling patients.”



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